

Water supply installation

Water supply pipework

Eligible	Not Eligible
Water pipes bringing water into your home that are not the responsibility of the water company	Pipework that is the responsibility of the water authority or another organisation
Water pipes within your home	
Inside water stop tap	
Isolation valves on water pipes	
Cold water storage tank	



Sinks, baths and sanitaryware

Eligible	Not Eligible
Bathtub	Bath panel
Sink – in any room	Cosmetic damage to bathtub / shower / sink e.g. scratches
Taps and integrated plugs on sinks and baths	Shower fittings other than taps, hose and head
Toilet – all parts except the seat	Grouting and sealant around sinks, baths or sanitaryware
Shower tray	Detachable plug (e.g. plug on a chain)
Shower control unit	Toilet seat
Shower hose and handset or shower head	Shower fittings other than taps, hose and head – e.g. slide rail, soap holders
Shower taps including mixer taps and thermostat taps	
Separate sink draining board	



Water supply installation (cont'd)

Waste and Drainage

Eligible	Not Eligible
Waste pipes from sinks, baths, showers and toilets	Pipes and drains that are the responsibility of the water/sewerage authority or another organisation
Sewerage drains from waste pipes up to where water/sewerage authorities take responsibility	Waste pipes attached to an appliance such as washing machine or dishwasher
	Blockages unless confirmed via report to be because of defective pipework



Gas supply installation

Eligible	Not Eligible
Gas supply pipes from your gas meter into your home	Gas meters or pipework that are the responsibility of the gas provider or another organisation
Gas supply pipes up to an appliance connection point	Meter cupboard door
	Oven, hob or cooker
	Kitchen appliances



Electrical supply installation

Eligible	Not Eligible
Wiring from the meter to the consumer unit (fuse box)	Electricity meters or wiring that are the responsibility of the electricity provider or another organisation
Consumer unit (fuse box)	Meter cupboard door
All wiring to lights and sockets	Light shades/covers
Sockets including wiring and switches	Kitchen appliances



Electrical supply installation (cont'd)

Eligible	Not Eligible
Wiring to heating or hot water appliances	Oven, hob and cooker
Light fittings e.g. as far as the bayonet/screw bulb ceiling rose	Appliances you plug into sockets
	Appliances that are hard wired into sockets



Heating installation

Eligible	Not Eligible
Boiler - any fuel	Portable heaters
Water source heat pump systems - all parts	Log burners or open fires
Air source heat pump systems - all parts	Additional heaters or fires that were installed by you or a previous owner and not the original builder
Ground source heat pump systems - all parts	
Solar panels (Photovoltaic systems) - all parts	
Pipework or wiring to radiators, heaters or fixed fires	
Gas or electric fire (not portable)	
Radiators including towel rails (all parts including valves)	
Electric storage heaters	
Under floor heating	
Programmer/timer	
Room thermostat	



Hot water installation

Eligible	Not Eligible
Boiler – any fuel	Portable appliances
Water source heat pump systems - all parts	Routine maintenance or servicing
Air source heat pump systems - all parts	
Ground source heat pump systems - all parts	
Hot water cylinder	
All pipework or wiring powering the installation	

