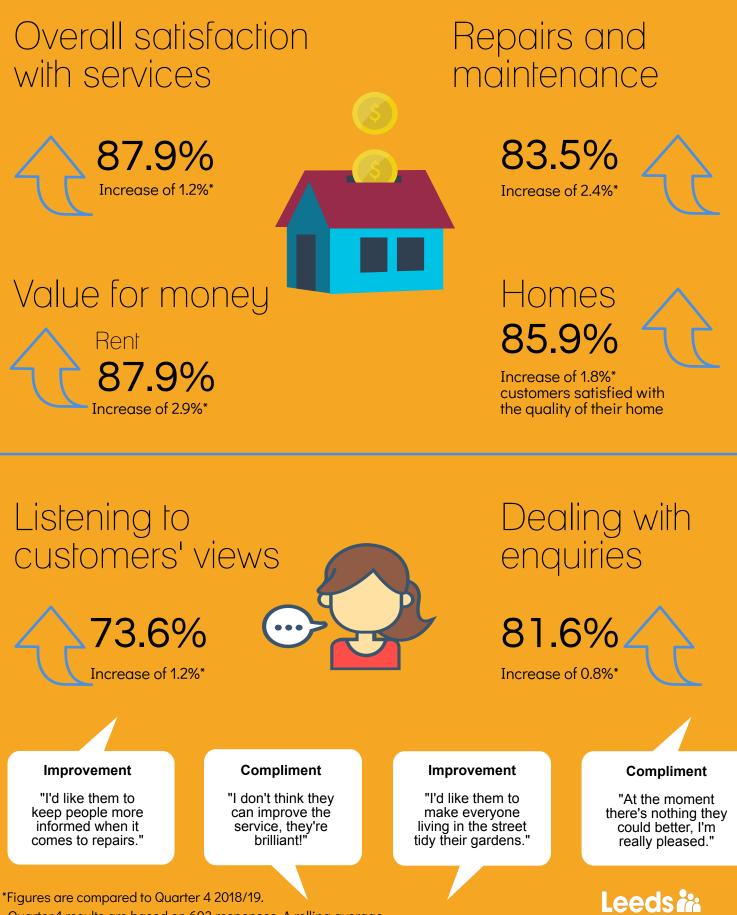
Customer Satisfaction Quarter 1 2019/20

How are we doing?



Federated

Quarter 1 results are based on 603 responses. A rolling average of a minimum 600 cases is used to ensure statistical accuracy.